<table>
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<th>DEPARTMENT</th>
<th>PROGRAM/FUNCTION</th>
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<tr>
<td>Nursing &amp; Allied Health</td>
<td>Nursing Program:</td>
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<td>Communication Skills</td>
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LINKS (Where appropriate, link the above outcome to Goals, Objectives, and/or strategies found in the plans listed below:

BOARD OF REGENTS MASTER PLAN:
Goal II: Ensure Quality & Accountability. Objective II: Achieve 100% accreditation of "mandatory" programs by 2005.

LSUE STRATEGIC PLAN:
Academic Programs: Objective 1.2: Maintain high quality associate degree programs through annual outcomes assessment & conduct program reviews of all academic disciplines on a three-year cycle.
Academic Programs: Objective 3.2: 80% of the faculty, students, graduates, employers and advisory committees will rate LSUE curricula as meeting workforce needs of the service area.

LSUE OPERATIONAL PLAN:

OTHER:

EXPECTED RESULTS:

100% of the graduating students will achieve >77% score in lecture component of Nursing 2501, grade of pass on clinical component of Nursing 2501, and a passing grade in Nursing 2510 for oral and written assignments. 80% of the graduates and employers will rate the graduates’ communication skills as average or above on the 6 month surveys.
ASSESSMENT PROCEDURES:

The following measurements are utilized to assess communication abilities of the students:
- Teacher made examinations.
- Evaluations of clinical performance.
- Evaluation of oral assignments and written assignments.
- Graduate and employer 6 month post-graduation surveys.

Data from the assessment methods is gathered by the Program Standards & Evaluation Committee annually in January. The Committee utilizes a table (see attached) to compile the data. After review & analysis of the data, the Committee presents data with any recommendations to the full faculty.

RESPONSIBILITY FOR ASSESSMENT:

DIVISION HEAD
- Mail graduate and employer surveys 6 months post-graduation.

PROGRAM STANDARDS & EVALUATION COMMITTEE
- Compile and review data. Make recommendations to full faculty.

USE OF ASSESSMENT FINDINGS:

Assessment findings will be used to evaluate the effectiveness of the program in developing students’ communication abilities. Findings will be utilized to effect changes in the curriculum as needed.
SUMMARY OF ASSESSMENT FINDINGS:

The nursing program had 57 graduates in May of 2002. Graduate and employer surveys were mailed in November of 2002. 21 (36.8%) graduates returned surveys. 11 (52%) reported their communication skills to be above average, 9 (43%) reported them as average and one (5%) reported them as below average. Employers returned 22 (38.5%) surveys. 12 (54.6%) reported graduates’ communication skills as above average, and 10 (45.4%) as average. See attached table for comparison to previous years and percentages.

Outcome was met.

DEPARTMENTAL RECOMMENDATIONS FOR PROGRAM/FUNCTION IMPROVEMENT:

05/2003: Program Standards & Evaluation Committee reviewed data. Outcome met. No recommendations made.

05/12/2003: Full faculty meeting. No action taken as outcome was met.

Note: Side 2 of this form is to be completed by the department head by September 15. Assessment results and departmental recommendations
will be reviewed by the Administrative Council prior to the end of September.