



LOUISIANA STATE UNIVERSITY AT EUNICE
Outcomes Assessment Plan
(Delete italicized text before submitting.)

ASSESSMENT YEAR: 2008-2009
SUBMITTED BY: *(Division/College/Department Name)*
PARTICIPATION: *(Those involved in plan development.)*

MISSION: *(A broad, comprehensive statement of the organization's purpose.)*

Example 1: campus office

The mission of the Bursar's Office is to provide cashiering and student loan services to our customers in an efficient, timely and customer oriented manner. This will be accomplished in accordance with the mission of the University of Wisconsin - Madison, by following regulations of all appropriate governing agencies and by implementing sound financial procedures and controls.

Example 2: Academic Department

The Computer Science Department at Tennessee Technological University provides an undergraduate program in Computer Science grounded in fundamental principles of computing. These include the necessary skills for data structures and algorithmic design, as well as hardware, software and integrated applications design. We prepare our students to apply these principles creatively and responsibly. We also prepare our students to exhibit a high degree of professionalism and a clear understanding of the consequences involved in the violation of ethical and/or legal issues in computer science. We encourage the generation and dissemination of knowledge for the benefit of humankind. Our students are guided and encouraged to apply their knowledge for scientific and technological development.

VISION: *(A compelling conceptual image of the desired future.)*

Example 1: campus office

The Bursar's Office vision is to:

- Continue development, maintenance, and enhancement of automated system processing.*
- Create cost effective and innovative solutions to changes in regulatory requirements.*
- Contribute to the enrichment and advancement of staff members.*
- Continue to evaluate policies and procedures to accomplish our mission in a changing environment.*

Example 2: Academic Department

We will be a leader in computer science education in the State of Tennessee, attracting its motivated students. Our graduates will be prepared to succeed and contribute to society. We will strive to be recognized for our scholarly endeavors, meeting the technological and scientific needs of local industry, government and society. We will provide a high-quality education for our graduates, helping them to learn and pursue lifelong scholarly activities.



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PARTICIPATION: (Those involved in plan development.)

GOAL I: (Description of goal.)
LINKS TO CAMPUS GOALS: (Provide links to related campus goals)
BUDGET INFORMATION: (If this goal has new budgetary requirements, list them here)

OBJECTIVES WITH INTENDED OUTCOMES:	ASSESSMENT/EVALUATION MEASURES/STRATEGIES:	ASSESSMENT/EVALUATION RESULTS(PROGRESS REPORT):	IMPROVEMENT PLAN/ CHANGES MADE:
<i>PLAN:</i> <i>(Should be measurable, with a time limit, written as a student outcome or implied as a student outcome if possible.)</i>	<i>DO:</i> <i>(Tell how assessment will be done: technique, instrument, task, survey, count, percent.)</i>	<i>CHECK:</i> <i>(Record results after assessment is done and analyzed. Did you meet your objective?)</i>	<i>ACT:</i> <i>(Tell what you did with assessment results and briefly list what changes and/or improvements will be made.)</i>
<i>Examples:</i>			
<i>Student Affairs:</i> <i>1. 80% of students will be satisfied with services.</i>	<i>1. Satisfaction surveys, focus groups, suggestion boxes, evaluation forms, documented staff discussions.</i>	<i>1. Successful if 80% or more.</i>	<i>1. Explain what will be done to improve services if unsuccessful, or list any improvements made.</i>
<i>Academic Affairs:</i> <i>2. 95% of completers will pass exit exam.</i>	<i>2. Count and figure percentage after exams are given.</i>	<i>2. Successful if 95% or more.</i>	<i>2. Explain what will be done to improve student learning if unsuccessful, or any improvements to program or taking exam.</i>
<i>Development:</i> <i>3. 10% increase in restricted and endowed scholarship funds.</i>	<i>3. Figure percentage difference from year before.</i>	<i>3. Successful if 10% or more.</i>	<i>3. Explain results and list improvements.</i>
<i>Business Affairs:</i> <i>4. Services and reports will be 100% in compliance with federal, state, and/or LSUE guidelines/policy.</i>	<i>4. Audit reports, departmental reports measuring efficiency, turnaround time, error rates, etc.</i>	<i>4. Successful if 100% or more.</i>	<i>4. Explain what will be done to improve services to achieve 100% compliance if unsuccessful, or list any improvements made.</i>

GOAL II:
LINKS TO CAMPUS GOALS:
BUDGET INFORMATION:

OBJECTIVES WITH INTENDED OUTCOMES:	ASSESSMENT/EVALUATION MEASURES/STRATEGIES:	ASSESSMENT/EVALUATION RESULTS(PROGRESS REPORT):	IMPROVEMENT PLAN/ CHANGES MADE:
1.	1.	1.	1.
2.	2.	2.	2.
3.	3.	3.	3.